

FEB 06 2020

STATE OF ARIZONA  
DEPARTMENT OF INSURANCE

DEPT OF INSURANCE  
BY NS 02/06/2020

In the Matter of:

No. 20A-013-INS

**AUTO ASSURANCE GROUP INC.**

**ORDER TO CEASE AND DESIST**

**Respondent.**

The State of Arizona Department of Insurance ("Department") has received evidence that Respondent unlawfully offered or issued service contracts in the State of Arizona and engaged in unfair trade practices. Accordingly, the Director of Insurance of the State of Arizona (the "Director") makes the following Findings of Fact and Conclusions of Law and enters the following Order pursuant to A.R.S. § 20-1095.09(B).

**FINDINGS OF FACT**

1. Auto Assurance Group Inc. ("AAG"), is an Arkansas for-profit corporation<sup>1</sup>, filing no. 811140818, incorporated on or about August 4, 2017. AAG's current status is listed as "[in] good standing." Arkansas's Secretary of State website identifies Justin Franklin as AAG's incorporator/organizer and its registered agent.

2. The Respondent's only known business address is: 635 Love Road, Alma, Arkansas, 72921. AAG's mailing address, as listed on its service contract, is P.O. Box 1181, Fort Smith, Arkansas 72902. AAG's email address, as listed on its website, is [customerservice@autoassurancegroupinc.com](mailto:customerservice@autoassurancegroupinc.com).

<sup>1</sup> Per the Arizona Corporation Commission's ("ACC") website/public database, Respondent is not organized as a foreign-domiciled corporation and has not submitted an "Application for Authority to Transact Business or Conduct Affairs in Arizona." In addition, Respondent has not registered its name as a trade name with the Arizona Secretary of State.







1 **ORDER**

2 IT IS HEREBY ORDERED THAT:

3 1. Respondent shall immediately cease and desist from unlawfully offering or issuing  
4 service contracts in the State of Arizona.

5 2. This Order shall become effective immediately and shall remain in full force and  
6 effect until otherwise stayed, modified, vacated or set aside.

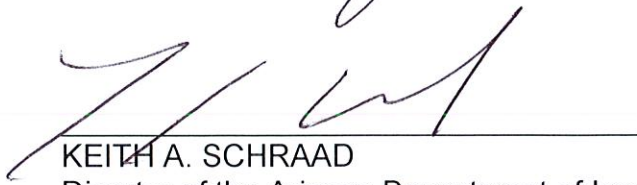
7 **NOTICE OF OPPORTUNITY FOR HEARING**

8 Pursuant to Title 20 of the Arizona Revised Statutes, Respondent is hereby notified that  
9 may request a hearing pursuant to A.R.S. § 20-161 to contest the order to cease and desist.  
10 Such a request must be in writing and received at the following address within thirty (30) days  
11 from the date hereof:

12 Arizona Department of Insurance  
13 100 N. 15th Ave., Ste-261  
14 Phoenix, AZ 85007-2630  
15 ATTN: Director's Office

16 Upon receipt of a timely written request for hearing, the Director will issue an order setting  
17 the time and place of the hearing.

18 DATED AND EFFECTIVE this 6<sup>th</sup> day of February, 2020.

19   
20 KEITH A. SCHRAAD  
21 Director of the Arizona Department of Insurance

22 **COPY** of the foregoing mailed and emailed  
23 this 7<sup>th</sup> day of February, 2020, to:

24 Auto Assurance Group, Inc.  
P.O. Box 1181  
Fort Smith, AR 72902-1181  
Respondent

1 Justin Franklin, President  
C/O Auto Assurance Group, Inc.  
2 634 Love Rd.  
Alma, AR 72921-8058  
3 Registered Agent for Respondent  
Auto Assurance Group, Inc.

4 [customerservice@autoassurancegroupinc.com](mailto:customerservice@autoassurancegroupinc.com)  
5 Respondent

6 **COPY** of the foregoing delivered, same date, to:

7 Mary E. Kosinski, Regulatory Legal Affairs Officer  
Catherine M. O'Neil, Consumer Legal Affairs Officer  
8 Ana Starcevic, Paralegal Project Specialist  
Steven Fromholtz, Licensing Division Manager  
9 Wendy Greenwood, Investigations Supervisor  
Cary W. Cook, Chief Financial Compliance Officer  
10 Erica A. Bowsher, Financial Affairs Insurance Analyst  
Arizona Department of Insurance  
11 100 N. 15<sup>th</sup> Ave., Ste-261  
Phoenix, Arizona 85007-2630

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14 Francine Juarez

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