STATE OF ARIZONA FILED

MAR 2 1995

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

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In the Matter of
KL&K AGENCIES, INC. OF
OREGON and ROBERT WENDELL
LAGLER,

Docket No. 8580

ORDER

Respondents.

A hearing on the above-referenced matter took place on February 23, 1995. Assistant Attorney General Kathryn Leonard represented the Arizona Department of Insurance ("the Department"). Virginia S. Ornelas represented Respondent Robert Wendell Lagler, who was present at the hearing. Although Ms. Ornelas filed an Answer on behalf of the Respondents, at the hearing Ms. Ornelas stated that she did not represent Respondent KL&K Agencies, Inc. of Oregon ("KL&K") and was not appearing on its behalf. Ms. Ornelas stated that the Answer should not have been filed on KL&K's behalf. KL&K did not appear at the hearing. The following people testified at the hearing: Investigator Bruce Johnson, Robert Wendell Lagler ("Lagler") and Jacob Tenzer.

On October 26, 1994, acting pursuant to A.R.S. §20-150, the Director delegated all of his authority, power, duties and functions, whether ministerial or discretionary, vested in the Director to Gregory Y. Harris to act as administrative law judge in this matter. On November 17, 1994, the Director delegated all of his authority, power, duties, functions, whether ministerial or discretionary, vested in the Director to Lewis D. Kowal to act

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as administrative law judge in this matter and the Director revoked the previous delegation to Gregory Y. Harris.

Based upon the entire record in this matter, including all pleadings, motions, testimony, and exhibits admitted during the hearing of this matter, Administrative Law Judge Lewis D.

Kowal has prepared the following Findings of Fact, Conclusions of Law, and Order for consideration and approval by the Director of the Arizona Department of Insurance (the "Director"). The Director adopts and enters the following Findings of Fact, Conclusions of Law and enters the following Order:

FINDINGS OF FACT

- 1. KL&K is an Oregon corporation licensed as a non-resident property and casualty insurance agency in Arizona with license number 11921 which expired November 30, 1994.
- 2. Lagler is currently licensed as a non-resident property and casualty insurance agent by the State of Arizona with license number 281422 which expires Ocober 31, 1996.
- 3. On April 2, 1993, the Director of the Oregon
 Department of Insurance and Finance issued a notice of proposed
 disciplinary action against Lagler. (In the Matter of Robert W.
 Lagler, Oregon Department of Insurance and Finance Case No.
 93-03-042.)
- 4. On April 2, 1993, the Director of the Oregon
 Department of Insurance and Finance issued a notice of proposed
 disciplinary against the license of KL&K. (In the Matter of KL&K
 Agencies Inc. of Oregon, Oregon Department of Insurance and
 Finance Case No. 93-03-042.)

- 5. On August 19, 1993, the Director of the Oregon Department of Insurance and Finance adopted the the Findings of Fact, Conclusions of Law and Order in the Stipulation and Final Order in Case No. 93-03-042 involving Lagler. In that document Lagler admitted violating O.R.S. §744.225(1) which provides that "All Premium Funds received by an agent shall be accounted for and maintained in a trust account separate from all other business and personal funds," which is a violation of O.R.S. §744.013(2)(c). Pursuant to O.R.S. §744.014(1), the Oregon Department of Insurance and Finance placed Lagler's Oregon insurance agent's license on probation for one year effective August 19, 1993.
- 6. On August 19, 1993, the Director of the Oregon Department of Insurance and Finance adopted the Findings of Fact, Conclusions of Law and Order in the Stipulation and Final Order in Case No. 93-03-042 involving KL&K. In that document KL&K admitted violating O.R.S. §744.225(1) which is a violation of O.R.S. §744.013(2)(c). Pursuant to O.R.S. §744.013(1)(a), the Oregon Department of Insruance and Finance revoked KL&K's Oregon insurance agent's license effective August 19, 1993.

CONCLUSIONS OF LAW

- 1. KL&K has a record of suspension or revocation of an insurance license in any jurisdiction, in violation of A.R.S \$20-316(A)(5).
- 2. The evidence presented at the hearing leads to the conclusion that the conduct resulting in the action taken against Lagler in Case No. 93-03-042 has no relationship to the conduct of Lagler under the Arizona insurance license that he holds. The

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evidence presented does not support the allegations pled against Mr. Lagler in the Notice of Hearing.

ORDER

IT IS ORDERED that:

All insurance licenses issued to KL&K Agencies Inc.
 of Oregon are revoked effective immediately.

EFFECTIVE this 2nd day of March, 1995.

CHRIS HERSTAM
Director of Insurance

LEWIS D. KOWAL
Administrative Law Judge

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COPY of the foregoing mailed/delivered this 2nd day of March, 1995 to:

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