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STATE OF ARIZONA

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE BY __________

In the Matter of:

No. 11A-046-INS

CARSAFE, LLC

ORDER TO CEASE AND DESIST

Respondent.

The Arizona Department of Insurance ("Department") has received evidence that CarSafe, LLC has unlawfully offered service contracts in the State of Arizona. Accordingly, the Director of Insurance of the State of Arizona (the "Director") makes the following Findings of Fact and Conclusions of Law and enters the following Order pursuant to A.R.S. §§ 20-1095.09(B).

FINDINGS OF FACT

- 1. CarSafe, LLC ("Respondent" or "CarSafe") is an Oklahoma limited liability company¹ that is registered in Arizona as a foreign corporation. CarSafe offers service contracts to Arizona residents. CarSafe's addresses are: 1529 S. Old Hwy 94, #110, St. Charles, MO 63303; and c/o Corporation Service Company, 2338 W. Royal Palm Rd., Ste J, Phoenix, AZ 85021 (Statutory Agent).
- 2. CarSafe does not hold a permit to offer service contracts in the State of Arizona.
 - 3. CarSafe is not exempt from the permit requirement.
- 4. Sometime prior to May 26, 2011, CarSafe mailed a solicitation offering an extended auto warranty service contract to an Arizona resident.
- 5. On or about November 8, 2010, the Missouri Attorney General sued CarSafe for selling insurance in Missouri without a state license.

CarSafe's Oklahoma status is listed as inactive.

CONCLUSIONS OF LAW

- 1. The Director has jurisdiction over this matter.
- 2. Respondent's conduct, as alleged above, constitutes offering service contracts without a permit, within the meaning of A.R.S. § 20-1095.01(A).
- 3. Respondent is not exempt from the permit requirement, within the meaning of A.R.S. § 20-1095.02(A).
- 4. Grounds exist for the Director to order Respondent to cease and desist its violation pursuant to A.R.S. § 20-1095.09(B).

ORDER

IT IS THEREFORE ORDERED:

- 1. Respondent shall immediately cease and desist from offering or soliciting warranty service contract applications, taking or proposing to make any warranty service contract, taking or receiving any application for warranty service contracts, taking or collecting any premium, fees, commission, or any other consideration for any warranty service contract, issuing or delivering warranty service contracts to residents of this state, or otherwise offering or issuing service contracts to Arizona residents.
- 2. Respondent shall pay all valid claims arising out of acts covered by any and all service contract issued by them to Arizona residents for so long as such claims may legally be brought against the contract holders.
- 3. This Order shall become effective immediately and shall remain in full force and effect until otherwise stayed, modified, vacated or set aside.

NOTICE OF OPPORTUNITY FOR HEARING

Pursuant to Title 20 of the Arizona Revised Statutes, Respondents are hereby notified that they may request a hearing pursuant to A.R.S. § 20-161 to contest the order to

cease and desist. Such a request must be in writing and received at the following address 1 2 within thirty (30) days from the date hereof: Arizona Department of Insurance 3 2910 North 44th Street, Suite 210 Phoenix, Arizona 85012 4 ATTN: Director's Office 5 Upon receipt of a timely written request for hearing, the Director will issue an order 6 setting the time and place of the hearing. DATED AND EFFECTIVE this 31 day of May 7 8 9 10 CHRISTINA URIAS, Director Arizona Department of Insurance 11 COPY of the foregoing mailed this 12 1 st day of June , 2011 to: 13 Lynette Evans Assistant Attorney General 14. 1275 West Washington Phoenix, Arizona 85007 15 Attorney for the Department 16 CarSafe, LLC 1529 S. Old Hwy 94, #110 17 St. Charles, MO 63303 Respondent 18 19 CarSafe, LLC c/o Corporation Service Company 20 2338 W. Royal Palm Rd., Ste J Phoenix, AZ 85021 21 Statutory Agent for Respondent 22 Gerrie Marks, Deputy Director Mary E. Kosinski, Exec. Assistant for Reg. Affairs 23 Catherine M. O'Neil, Consumer Legal Affairs Officer Jack Sneathen, Property and Casualty Division 24 Charles Gregory, Investigations Supervisor 25 Arnold Sniegowski, Investigator Department of Insurance 26

2910 North 44th Street, Suite 210 Phoenix, Arizona 85018

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