

APR 15 2010

STATE OF ARIZONA

DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY CB

1 In the Matter of)
 2)
 3)
 4 **PIONEER MANAGEMENT SYSTEMS, INC.,**)
 5 **(ARIZONA CERTIFICATE # 2317)**)
 6)
 7)
 8 Respondent.)

Docket No. 10A-052-INS

**ORDER SUMMARILY SUSPENDING
THIRD PARTY ADMINISTRATOR
CERTIFICATE OF REGISTRATION
AND NOTICE OF OPPORTUNITY
FOR HEARING**

9 The Arizona Department of Insurance (the "Department") alleges that **Pioneer**
 10 **Management Systems, Inc.** has violated provisions of Arizona Revised Statutes ("A.R.S."),
 11 Title 20. In light of the serious nature of these allegations, the Director of Insurance for the
 12 State of Arizona ("Director") finds that the public health, safety and welfare imperatively require
 13 emergency action, within the meaning of A.R.S. §41-1092.11(B).

FINDINGS OF FACT

15 1. Pioneer Management Systems, Inc. ("Respondent") holds a certificate of
 16 registration as a third party administrator in Arizona.

17 2. Respondent's address of record with the Department is: 123 Interstate Drive,
 18 P.O. Box 9040, West Springfield, MA 01090.

19 3. On September 10, 2008, the insurer holding Respondent's surety bond notified
 20 the Department that Respondent's third party administrator bond was to be cancelled on
 21 October 10, 2008.

22 4. As of October 10, 2008, Respondent has not maintained a bond in favor of this
 23 State executed by a surety insurer authorized to do business in this State.

1 5. The public health, safety and welfare imperatively require emergency action.

2 **CONCLUSIONS OF LAW**

3 1. The Director has jurisdiction.

4 2. Respondent's conduct constitutes a violation of the requirement that each
5 administrator possess and maintain a surety bond in a form acceptable to the director and
6 issued by a corporate surety authorized to transact business in this State, within the meaning
7 of A.R.S. § 20-485.10.

8 3. Grounds exist to order a summary suspension within the meaning of A.R.S. §
9 41-1092.11(B).

10 **ORDER**

11 IT IS HEREBY ORDERED THAT:

12 1. Respondent's third party administrator certificate of registration is summarily
13 suspended effective immediately.

14 DATED AND EFFECTIVE this 14th day of April, 2010.

15 
16 _____
17 CHISTINA URIAS
18 Director of Insurance

19 **NOTICE OF OPPORTUNITY FOR HEARING**

20 Pursuant to Title 20 of the Arizona Revised Statutes, Respondent is hereby notified
21 that Respondent may request a hearing pursuant to A.R.S. § 20-161 to contest the summary
22 suspension. Such request must be in writing and received at the following address within
23 thirty (30) days from the date hereof:

1 **Arizona Department of Insurance**
2 **2910 North 44th Street, Suite 210**
3 **Phoenix, Arizona 85018-7269**

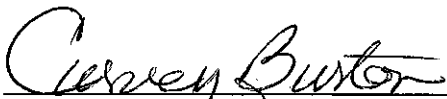
4 Upon receipt of a timely written request for hearing, the Director will issue an order
5 setting the time and place of the hearing.

6 COPY of the foregoing mailed
7 this 15th day of April, 2010, to:

8 Pioneer Management Systems, Inc.
9 123 Interstate Drive
10 P.O. Box 9040
11 West Springfield, MA 01090.
12 Respondent

13 Mary Butterfield, Assistant Director
14 Mary E. Kosinski, Exec. Asst. – Regulatory Affairs
15 Catherine M. O’Neil, Assistant Director
16 Alexandra Shafer, Assistant Director
17 Arizona Department of Insurance
18 2910 N. 44th Street, Suite 210
19 Phoenix, Arizona 85018

20 Office of the Attorney General
21 Consumer Protection and Advocacy Section
22 Agency Unit
23 1275 W. Washington
Phoenix, Arizona 85007-2997

24 
25 _____
26 Curvey Burton