

JUL 19 2012

DEPT OF INSURANCE  
BY 

STATE OF ARIZONA  
DEPARTMENT OF INSURANCE

In the Matter of:

**SPECIALIZED CLAIMS SOLUTIONS,  
LLC,**

No. 12A-076-INS

**ORDER TO CEASE  
AND DESIST**

Respondent.

The Arizona Department of Insurance ("Department") has received evidence that **Specialized Claims Solutions, LLC** has unlawfully claimed to be an adjuster in the State of Arizona. Accordingly, the Director of Insurance of the State of Arizona (the "Director") makes the following Findings of Fact and Conclusions of Law and enters the following Order pursuant to A.R.S. § 20-292.

**FINDINGS OF FACT**

1. Specialized Claims Solutions, LLC ("Specialized" or "Respondent") is an Arizona domestic limited liability company incorporated on June 16, 2011. Specialized's address of record is: 15002 N. 45<sup>th</sup> Way, Phoenix, Arizona 85032.

2. Monica Henderson ('Henderson') is listed as Specialized's statutory agent.

3. Specialized does not hold a license in Arizona as a public adjuster.

4. On July 2, 2012, the Department received a complaint that Specialized was holding itself out as a public adjuster through its website at: [www.getscs.com](http://www.getscs.com).

5. Specialized's website states "An Arizona Licensed Adjusting Company" and "As such, we are a licensed Arizona Adjusting firm with appraisers throughout the state."

**CONCLUSIONS OF LAW**

1. The Director has jurisdiction over this matter.

2. Respondent's conduct, as alleged above, constitutes claiming to be an adjuster without being licensed as an adjuster, in violation of A.R.S. § 20-321.01(A).



1 ORIGINAL of the foregoing mailed this  
2 19th day of July, 2012 to:

3 Specialized Claims Solutions, LLC  
4 c/o Monica Henderson  
5 15002 N. 45<sup>th</sup> Way  
6 Phoenix, Arizona 85032  
7 Statutory Agent for Respondent

8 COPY of the foregoing mailed this  
9 19th day of July, 2012 to:

10 Specialized Claims Solutions, LLC  
11 15002 N. 45<sup>th</sup> Way  
12 Phoenix, Arizona 85032  
13 Respondent

14 Lynette Evans  
15 Assistant Attorney General  
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17 Phoenix, Arizona 85007  
18 Attorney for the Department

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