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STATE OF ARIZONA  
DEPARTMENT OF INSURANCE

In the Matter of:

**NGUYEN, EILEEN THUY NGOC,**  
(Arizona License Number 182984)  
(National Producer Number 8205247)

No. 14A-110-INS

**CONSENT ORDER**

**Respondent.**

The State of Arizona Department of Insurance ("Department") has received evidence that **Eileen Thuy Ngoc Nguyen** violated provisions of Title 20, Arizona Revised Statutes.

Respondent wishes to resolve this matter without the commencement of formal proceedings, and admits the following Findings of Fact are true and consents to entry of the following Conclusions of Law and Order.

**FINDINGS OF FACT**

1. Eileen Thuy Ngoc Nguyen ("Nguyen" or "Respondent") is, and was at all material times, licensed as an Arizona resident accident/health, life, casualty, and property insurance producer, Arizona license number 182984, which expires April 30, 2018.

2. Nguyen's addresses of record are: 2055 N. Dobson Rd. #3, Chandler, Arizona 85224 (business and mailing) and 16244 N. 33<sup>rd</sup> Ave., Phoenix, Arizona 85053 (residence).

3. On or about September 25, 2014, the Department received a Request for Assistance from Hai Lam ("Lam Complaint"). The Lam Complaint alleged that although Hai Lam ("Lam") had paid Nguyen a total of \$756.00 in premium for an auto insurance policy, Lam's auto policy had been canceled. Lam was seeking a refund of his premium.



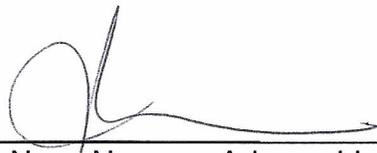




1 including the Department, officer, or subdivision of this state or this agency from instituting  
2 civil or criminal proceedings as may be appropriate now or in the future.

3 6. Respondent acknowledges that this Consent Order is an administrative action  
4 that the Department will report to the National Association of Insurance Commissioners  
5 (NAIC). Respondents further acknowledge that she must report this administrative action  
6 to any and all states in which she holds an insurance license and must disclose this  
7 administrative action on any license application.

8  
9 10/23/14  
10 Date

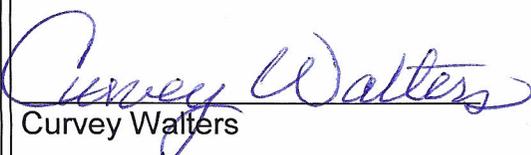
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12 Eileen Thuy Ngoc Nguyen, Arizona License # 182984

13 COPIES of the foregoing mailed/delivered  
14 this 3rd day of November, 2014, to:

15 Eileen Thuy Ngoc Nguyen  
16 2055 N. Dobson Rd. #3  
17 Chandler, Arizona 85224  
18 Respondent

19 Eileen Thuy Ngoc Nguyen  
20 16244 N. 33<sup>rd</sup> Ave.  
21 Phoenix, Arizona 85053  
22 Respondent

23 Mary Kosinski, Executive Assistant for Regulatory Affairs  
24 Darren T. Ellingson, Deputy Director  
25 Maria Ailor, Acting Consumer Affairs Assistant Director  
26 Catherine M. O'Neil, Consumer Legal Affairs Officer  
Steve Fromholtz, Licensing Supervisor  
Charles Gregory, Investigations Supervisor  
Nicolas Lopez, Investigator  
Department of Insurance  
2910 North 44<sup>th</sup> Street, Suite 210  
Phoenix, Arizona 85018

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28 Curvey Walters