

FEB 17 2016

STATE OF ARIZONA
DEPARTMENT OF INSURANCE

DEPT OF INSURANCE
BY ms

In the Matter of:

ARMENTA, KANDACE KAY
(Arizona License No. 1097278)
(National Producer No. 17433268)

No. 15A-128-INS

ORDER

Respondent.

On February 9, 2016, the Office of Administrative Hearings, through Administrative Law Judge Tammy L. Eigenheer, issued an Administrative Law Judge Decision ("Recommended Decision"), received by the Interim Director of the Department of Insurance ("Interim Director") on February 9, 2016, a copy of which is attached and incorporated by this reference. The Interim Director of the Department of Insurance has reviewed the Recommended Decision and enters the following Order:

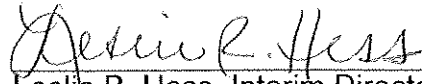
1. The Interim Director adopts the Recommended Findings of Fact and Conclusions of Law.
2. The Interim Director revokes the Arizona resident insurance producer license, No. 1097278, of **Kandace Kay Armenta** effective immediately.

NOTIFICATION OF RIGHTS

Pursuant to Arizona Revised Statutes ("A.R.S.") § 41-1092.09, Respondent may request a rehearing with respect to this order by filing a written motion with the Interim Director of the Department of Insurance within 30 days of the date of this Order, setting forth the basis for relief under A.A.C. R20-6-114(B). Pursuant to A.R.S. § 41-1092.09, it is not necessary to request a rehearing before filing an appeal to Superior Court.

1 Respondent may appeal the final decision of the Interim Director to the Superior
2 Court of Maricopa County for judicial review pursuant to A.R.S. § 20-166. A party filing an
3 appeal must notify the Office of Administrative Hearings of the appeal within ten days after
4 filing the complaint commencing the appeal, pursuant to A.R.S. § 12-904(B).

5 DATED this 12th day of February, 2016.

6
7 
8 Leslie R. Hess, Interim Director
Arizona Department of Insurance

9
10 COPY of the foregoing mailed this
11 17th day of February, 2016 to:

12 Kandace Kay Armenta
13 333 N. Broad Street
Globe, AZ 85501
Respondent

14 Kandace Kay Armenta
15 P.O. Box 1101
Claypool, AZ 85532
16 Respondent

17 Mary Kosinski, Executive Assistant for Regulatory Affairs
18 Catherine O'Neil, Consumer Legal Affairs Officer
Steven Fromholtz, Licensing Director
19 Arizona Department of Insurance
2910 North 44th Street, Suite 210
Phoenix, Arizona 85018

20 Liane Kido
21 Assistant Attorney General
1275 West Washington Street
22 Phoenix, Arizona 85007-2926

23 Office of Administrative Hearings
1400 West Washington, Suite 101
24 Phoenix, Arizona 85007

25 
26 Maidene Scheiner

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IN THE OFFICE OF ADMINISTRATIVE HEARINGS

RECEIVED

FEB 09 2016

AZ DEPT. OF INSURANCE
ADMINISTRATIVE SERVICES

In the Matter of:

No. 15A-128-INS

KANDACE KAY ARMENTA
(Arizona License #1097278)

ADMINISTRATIVE
LAW JUDGE DECISION

Respondent.

HEARING: January 20, 2016

APPEARANCES: Respondent Kandace Kay Armenta did not appear. The Arizona Department of Insurance was represented by Assistant Attorney General Liane Kido.

ADMINISTRATIVE LAW JUDGE: Tammy L. Eigenheer

FINDINGS OF FACT

1. At all times material to this matter, Kandace Kay Armenta (Respondent) was licensed by the Arizona Department of Insurance (Department).

2. On November 21, 2014, the Department issued Respondent a personal line license, license number 1097278 (License), which expires on March 31, 2018. See Exhibit 2.

3. Steven Fromholtz, Producer Licensing Administrator of the Licensing Section of the Department, testified that when an application for a license is received and processed, it is forwarded to the Arizona Department of Public Safety (DPS) for processing, which includes processing by the Federal Bureau of Investigation (FBI) for a criminal history background check to be conducted. The Department submits the completed fingerprint forms supplied by the applicant to DPS and DPS submits the fingerprint forms to the FBI for national processing.

4. On June 12, 2015, the Department issued a letter to Respondent by mail, informing her that her fingerprint card that was submitted during the application process for the License could not be processed and was returned by DPS as illegible. See Exhibit 3. In that letter, the Department requested that Respondent submit a replacement set of fingerprints and enclosed a blank Illegible Fingerprint Replacement

1 Form. *Id.* The Department provided a deadline of July 13, 2015, for the return of the
2 completed replacement fingerprint form. *Id.*

3 5. Because the Department did not receive the requested replacement
4 fingerprint form from Respondent as requested, the Department sent another letter to
5 Respondent dated July 31, 2015, giving Respondent a deadline of August 24, 2015, to
6 file with the Department an Illegible Fingerprint Replacement Form with a new set of
7 fingerprints or submit a Voluntary Surrender of Insurance License Form. See Exhibit 4.
8 The Department indicated that the failure to respond to the letter would result in the
9 initiation of disciplinary action being taken against the License. *Id.*

10 6. The July 31, 2015 letter was returned to the Department as undeliverable.
11 Exhibit 5.

12 7. Mr. Fromholtz testified that to date, Respondent had not responded to the
13 above-mentioned letters and had not submitted to the Department a new set of
14 fingerprints.

15 8. Respondent did not present any evidence to refute or rebut the evidence
16 presented by the Department.

17 CONCLUSIONS OF LAW

18 1. This matter is a disciplinary proceeding wherein the Department must
19 prove by a preponderance of the evidence that Respondent violated the State's
20 Insurance Laws. See A.A.C. R2-19-119.

21 2. During the application process, the Director of the Department required
22 Respondent to submit a full set of fingerprints and Respondent's illegible fingerprint
23 submission did not satisfy that requirement. See A.R.S. § 20-285(E)(2).

24 3. Respondent's conduct, as set forth above, constitutes a violation of
25 A.R.S. § 20-295(A)(1) by having failed to provide complete information in the license
26 application.

27 4. Respondent's conduct, as set forth above, constitutes the violation of any
28 provision of A.R.S., Title 20, within the meaning of A.R.S. § 20-295(A)(2).

