Life and Health Section
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INSTRUCTIONS FOR USING THE HEALTH FILING ACCESS INTERFACE (HFAI)

1. From our **Help with Health Insurance > …Rate Increases** web page, click the link that says, "Click here to search health insurance filings."

2. The HFAI Use Agreement page will display. The page has a logo for SERFF (System for Electronic Rate and Form Filings) at the top. You must agree to the Use Agreement terms and conditions and click the **[I Agree]** button in order to use HFAI.

3. After you click [I Agree], you will be presented a web page that will allow you to search for a filing. Toward the bottom of the form is a MORE SEARCH OPTIONS link. Click on that link to display additional search options, shown on the next page.

4. Search for filings using one or a combination of the fields on the web page. The following are some tips:

   o *Company Name*. You can use asterisks (*) to perform "wildcard searches." As examples,

      o if you enter **ABC***, the query will return all insurers with names that begin with the characters **ABC** (like <u>ABC</u> LIFE INSURANCE).

      o If you enter asterisks before and after, like *HEALTHCARE*, the query will return all insurers with names that include the group of characters in it (like XYZ <u>HEALTHCARE</u> INSURANCE COMPANY).

   o *Submission Date*. To narrow your search, you may want to enter a range of filing submission dates (such as 3/1/2013 start, 6/30/2013 end).

   o *TOIs* allows you to narrow your search to a particular type of insurance.

      o To select a type of insurance, click on the desired type in the box, and then click the button with the single arrow on it [>].

      o If you want to select all types of insurance, click on the arrow with the double arrow on it [>>].

      o You can "unselect" by clicking on one of the buttons with the reverse arrows [<] (to unselect one) or [<<] (to unselect all).

   o *Filing Types* allows you to narrow your search to one or more types of filings. The Filing Types field works the same way as the TOI field (see above).

SERFF **Arizona**

| Search | Clear Search |

Company Name: [   ]

HHS Issuer ID: [   ]

Healthcare.gov ID: [   ]

Tracking Number

Type: [SERFF   ▾]

Tracking Number:
[   ]

Insurance Product Name: [   ]

Product Effective Date

Start: [▦]   End: [▦]

Market Type

○ Individual   ○ Group   ⦿ Both

FEWER SEARCH OPTIONS

NAIC Company Code: [   ]

Form Number: [   ]

Submission Date

Start: [▦]   End: [▦]

State Disposition Date

Start: [▦]   End: [▦]

HHS Disposition Status

☐ HHS Approved
☐ HHS Deferred
☐ HHS Denied
☐ Not Reported

Company Rate Change

☐ Increase
☐ Decrease
☐ Neutral
☐ New Product

Benefit Change

☐ Increase
☐ Decrease
☐ None

State Status:

| Acknowledged Receipt |
| Administratively Complete |
| Approved |
| Deemed |
| Deemed-Not Reviewed |
| Disapproval Referral |
| Disapproved |
| Exempt |
| Extended |
| Filed |

[>>] [>] [<] [<<]

TOIs:

| H04 Health - Blanket Accident/Sickness |
| H06 Health - Conversion |
| H15G Group Health - Hospital/Surgical/Medi |
| H15I Individual Health - Hospital/Surgical/Me |
| H16G Group Health - Major Medical |
| H16I Individual Health - Major Medical |
| H21 Health - Other |
| HOrg02G Group Health Organizations - Hea |
| HOrg02I Individual Health Organizations - H |
| HOrg03 Health - Other |

[>>] [>] [<] [<<]

[Show SubTOIs]

Filing Types:

| Advertising |
| Annual Exempt Forms Filing |
| Form |
| Form/Rate |
| Informational Filing |
| LTC Partnership Certification of Exempt Poll |
| LTC Partnership Certification of Previously A |
| Rate |
| Rate Deviation Request |
| Threshold Rate Increase |

[>>] [>] [<] [<<]

| Search | Clear Search |