

The Arizona Department of Insurance looks forward to working with you in 2018!!



Here's a few notable 2017 accomplishments:

- * Migration from 30-year-old legacy database system to the NAIC State Based Systems; interfaces with major insurance databases for online insurance producer licensing/renewals and for consumer and fraud complaints
- * Implementation of secure, online, easy-to-use portals for filing health care appeals, responding to insurance consumer complaints, and applying and paying for third party administrator licenses and renewals
- * Implementation of interactive online resources to help insurance producers understand continuing education requirements and to help health care providers resolve grievances
- * Elimination of antiquated and redundant surplus lines regulation reducing burden to surplus lines brokers
- * Adoption of significant amendments to the long term care regulations to provide more uniformity with other states
- * Processed 68,863 license and renewal applications while reducing the time to issue or renew a producer license to 1.8 calendar days
- * Cut time to process an insurance company license application by over 30%, cut time to process a third party administrator application by almost 50%, and cut time to review property and casualty form filings by over 80%
- * Collected over \$500 million in premium tax; processed over 7,000 tax reports and installment payments; and partnered with industry and lawmakers to reduce the number of insurers having to pay premium tax installments